



March 2014

Toronto's Sewer Surcharge Rebate

Industrial and commercial businesses that divert purchased water from the sewer system may be eligible for a rebate on a portion of the sewer surcharge.

The sewer surcharge rebate applies to water not discharged into the sanitary sewer system (for example, water evaporated from cooling towers or water used to make a product). The rebate is calculated based on the percentage of water not returned to the sanitary sewer system, and is credited on the water bill based on the sewer portion of the water rate paid.

Properties wishing to apply for the sewer surcharge rebate must meet the eligibility criteria as outlined in Bylaw No. 849 – Water and Sewage Services and Utility Bill.

A business can realize significant savings on its water bill with the sewer surcharge rebate. For example, in 2014, a business consuming 100,000 m³ and diverting 20% of purchased water could **save \$33,720.06**

<i>General Consumer</i>	<i>Sewer Surcharge Rebate Consumer - Diverting 20% of purchased water</i>
100,000 x \$2.2.9579 = \$295,790	100,000 x \$2.9579 * x 57%** x 20% = \$33,720.06

**The rebate calculation applies to the water rate paid by the consumer, either the general water rate (Block 1) or the industrial water rate (Block 2)*

*** 57% represented the portion of the water rate charged for sewer use (sewer surcharge). This rate of rebate is determined by City Council and can be subject to change.*

Getting started:

Contact Toronto Water's Business & Customer Support team at 416-392-7000 or SSR@toronto.ca to discuss eligibility. If the criteria are met, the next steps in the program are:

1. Submit a letter of intent to 275 Merton St. Toronto, ON M4S 1A7 or via email at SSR@toronto.ca. If eligible, the rebate will be retroactive to the date Toronto Water received the letter of intent.
2. Once the letter of intent is received, the organization will then have nine months to submit all other required documentation (including a completed engineering report).
3. The first submission is valid up to February 1 of the following calendar year.
4. Annual re-submission of all documentation (except the letter of intent) is required by February 1 of each year, in order to continue receiving the rebate.

A list of the required documentation, as well as the applicable bylaw and eligibility criteria can be found at toronto.ca/waterforbusiness under Sewer Surcharge Rebate.

For general information call 311 or visit toronto.ca/waterforbusiness.

Save Water. Save Money. It's good business.